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1. What is the Public File?

Each local commercial radio station in the UK has requirements in respect of its music and local content, such as news etc. These requirements are set out in the station "Format", a document issued by Ofcom, the UK media regulator.

The Public File contains details of elements Ofcom regulate over, such as music tracks, local news etc. It is intended to give you a better understanding of our output and what we are doing for the community we serve.

The Public File is available as a print out on request. Any comments on the file can be made to us or Ofcom.

2. Introduction to Star Radio

Star Radio launched on 2nd November 2009 broadcasting to the people of County Durham. The station was launched by a UKRD Group and covers the area originally occupied by Durham FM.

Star Radio plays music that makes you feel good all day long and supplies credible local news. Add to this, the local knowledge that the Star Radio presenters demonstrate while broadcasting and you have an ideal radio station for the area.

This document will demonstrate Star Radio's continuing commitment to deliver quality local radio to the people of the Durham area and highlights how you may contact the station if you feel there is something that we should be talking about or indeed if there is something you are dissatisfied with.

3. News Bulletins

Below are details of how often we broadcast news bulletins and whether they are local, national or international news.

Monday to Friday

Local, National and World News

0600, 0700, 0730, 0800, 0830, 0900, 1000, 1100, 1200, 1300, 1400, 1500, 1600, 1630, 1700, 1730, 1800

National and World News

0000, 0100, 0200, 0300, 0400, 0500, 0600, 1900, 2000, 2100, 2200, 2300

Saturday

Local, National and World News

0800, 0900, 1000, 1100, 1200, 1300

National and World News

0000, 0100, 0200, 0300, 0400, 0500, 0600, 0700, 1400, 1500, 1600, 1700, 1800, 1900, 2000, 2100, 2200, 2300

Sunday

Local, National and World News

0800, 0900, 1000, 1100, 1200, 1300

National and World News

0000, 0100, 0200, 0300, 0400, 0500, 0600, 0700, 1400, 1500, 1600, 1900, 2000, 2100, 2200, 2300

4. Recent News

We have recently covered:

- The amount of revenue hospitals are generating from parking charges.
- The Friarage Hospital closing its children's services for a period of time due to staff shortages.
- The introduction of parking charges within Hambleton District.

5. The News Team

If you have any queries about News, contact our journalist via the usual 'Contact Us' details.

Weekdays Monday to Friday

For four hours per day (6-10am Sunday – Friday, 7-10am Saturday) Star Radio programmes are generated from the local studios. The remainder are generated from neighbouring Star Radio studios in Darlington. The exception to this is the Big Top 40. Where the programmes are recorded these are listed as 'voice tracked' in the schedule below:

00:00 Non stop music

06:00 Star Breakfast

10:00 Star Daytimes

14:00 Star Drivetime

18:00 Star Evening Show [voice tracked]

22:00 Non stop music

Saturday

00:00 Non stop music

07:00 Star Weekend Breakfast

11:00 Gary King [voice tracked]

13:00 Saturday Afternoon

17:00 Pat Sharp [voice tracked]

20:00 Star Party [voice tracked]

22:00 Non stop music

Sunday

00:00 Non stop music

06:00 Star Weekend breakfast

10:00 Jeff and Sarah's Sunday Shuffle

13:00 tbc

16.00 Big Top 40

19:00 Star Evening Show [voice tracked]

22:00 Non stop music

6. Automation and Local Programming

Sometimes it is necessary to pre-record (sometimes called Automation) programmes on the station. Currently we do not automate any of the daytime output.

7. Events and Charities we support

We support various charities and events every year, as well as launching our own appeals. Some of the events we have recently supported are:

- We regularly support local school fete's and support several charitable organisations through broadcasting from the actual event or inviting the organisers themselves on to our programmes. Free mentions in our "Goodtime Guide" are often a simple but effective means of promoting the upcoming event. We have worked with the local branch of Macmillan Cancer Support and todate have raised several thousand pounds as part of Bring A Pound To Work.

8. Coverage Highlights

We are passionate about all things County Durham has to offer. In particular the success story that is Durham County Cricket Club and it's fantastic Riverside Test Ground. We are also great supporters of County Durham's extensive non-league football programme.

9. Music Playlist

To give you an idea of the music, below is an hour of our planned playlist prior to launch in October 2009:

Lady Gaga – Just Dance

JLS – Beat Again

George Michael / Aretha Franklin – I knew you were waiting

Scissor Sisters – She's My Man

Cheryl Cole – Fight for this love

Michael Buble – Haven't Met You Yet

Queen – You're my best friend

Belinda Carlisle – Heaven is a place on Earth

Agnes – Release Me

Take That – Rule The World

Savage Garden – Truly Madly Deeply

Barry White – You're the first, the last, my everything

10. The Format

The format is the regulation document Ofcom issue. You can read or download it from Ofcom at: [Ofcom](#)

11. Ofcom Localness Guidelines

Ofcom issue Guidelines defining what "localness" is for a Local Radio station. You can read them on the Ofcom website: [Ofcom Localness](#)

12. Contact Us

To contact us, please click our contact details at the bottom of the page.

13. How to Complain

If you have any complaint about the radio station, for example, something you have heard - an advertisement or news story - in the first instance contact the station using the above details.

If you are not satisfied with the response you can contact Ofcom (the industry regulator) on 020 7981 3040 or via their website; www.ofcom.org.uk